

PRIVACY POLICY

Thank you for visiting the ioscar.gr, member of Acteon Car Rental. We at Acteon Car Rental respect your privacy, are committed to protecting it and want you to be informed about the ways we protect, use and share the information that we collect.

TERMS OF USE

The disclaimer addressed to each person who visits any page of this website (www.ioscar.gr), and all sub-domains that belong to this. Any terms, conditions, disclaimers or other legal submissions in any other page on this website will be considered as shown in the text and included in the content. The use of this website indicates that automatically agree to the terms of use. If you do not agree to the terms of use do not use this website.

RESTRICTIONS ON USE

This web site ioscar.gr belongs to the A DENAXAS CO . Users may not copy, reproduce, distribute, disperse, divide up, sell, publish and circulate in any way material from this site. The graphics, images, photos and projects displayed on this site are protected by copyright and author's rights (copyright) and may not be reproduced in any way without the written consent of the owner. Modification of the materials or use for other purposes will be prosecuted.

REFERENCES – LINKS

This website can be or include links to other websites (links), constructed by other individuals and organizations. These links are provided for the convenience of users. ACTEON CAR RENTAL is not responsible for any incorrect information or omission contained in these pages or for any damages arising from their use. ACTEON CAR RENTAL disclaims any liability for the content of these links, in which the user has access to his own responsibility.

PRIVACY POLICY

This Privacy Policy (“Policy”) serves to inform you of our policies and procedures regarding the collection, use and disclosure of the information we receive when you visit www.ioscar.gr or any other site, domain or sub-domain hosted or operated via our Services or a part thereof (together, our “Site”), and when you use any part of our Services available through the Site or other related websites, applications, online booking or distribution channels we may operate from (the “Services”). This Policy applies to information that you provide to us through the Site or the Services, when you access or use any content appearing on the Site or made available through the Services, or that we collect on your behalf as part of the Services.

This Policy is an integral part of our Terms and Conditions (the “Terms of Use”).

If you have any questions about this Policy or do not agree with it, please contact our Data Protection Officer (“DOP”) using the details provided below before using the website: info@ioscar.gr

GROUNDS FOR INFORMATION COLLECTION

Acteon Car Rental requests that customers supply personal data, which includes individually identifiable information, when placing online booking, such as name, physical address, email address, telephone numbers and credit card information (“Personal Information”). This Personal Information is necessary for fulfilling requests or car rental booking, providing Services, communicating with customers, partners, or suppliers regarding services, protecting our legitimate interest and complying with legal and financial regulatory obligations to which we are subject. We do not rent, sell, or share Users’ information with third parties except as described in this Privacy Policy.

When you use the Site, you consent to the collection, storage, use, disclosure and other uses of your Personal Information as described in this Privacy Policy.

We encourage our Users to carefully read the Privacy Policy and use it to make informed decisions.

INFORMATION WE COLLECT

Acteon Car Rental collects Personal Information, including:

- Your name and contact information, including your mobile phone number, email address and personal details (including physical address, and phone number), Information about location or similar location based information;
- Billing information, including credit card number and billing address if you choose to send us (under SSL 2048-bit encryption) for off-line processing.
- If you make any payment via PayPal Payment Gateway or MyPOS Secure Payments, under SSL certificate, we don't collect credit card details.
- Vehicle rental information, including the location of where the vehicle is rented, date of rentals, type of rental, and your preferences;
- Information you provide regarding your booking preferences.
- Additional contact information about you that we may obtain through third parties with whom we do business or from affiliate companies

In addition, when you use the Site, we automatically receive and record information from your browser or mobile platform, including your location, IP address, cookie information, and activity on the Site. This information is stored in our server logs in order to enhance the functionality of our Site.

WHAT WE DO WITH COLLECTED INFORMATION

We may use this information for the following:

- Fulfilling advance payments for car rental booking and providing our Services;
- Communication regarding your request, your payments, our Services, and any activities surrounding the Company;
- Updating records for the purpose of retaining records about you;
- Protecting our legitimate interest;
- Compliance with legal and financial regulatory obligations to which we are subject;
- Improvement of the Company and Site;
- Prevention of unlawful activities;
- Evaluation of our marketing and for the purposes of research, training, and analysis of the Company

We may contact you by e-mail for the purposes set out in this section. By submitting such information to us, you are deemed to have agreed to us contacting you by email. We will continue to contact you using this method until you advise us in writing that you no longer wish to be contacted.

HOW WE COLLECT INFORMATIONS

We receive your Personal Information from various sources:

- When you proceed with car rental booking via our online secure booking system
- When you voluntarily provide us your personal details in order to register on our Site;
- When you use or access our Site in connection with your use of our Services;
- When you reserve via our online booking system a car rental;
- From third party providers, Services and public registers (for example, traffic analytics vendors such as Google / Google Analytics)

MANAGING YOUR INFORMATION

Acteon Car Rental employs procedural and technological measures designed to protect your personally identifiable information from loss, unauthorized access, disclosure, alteration or destruction. Where reasonably practical, Acteon Car Rental uses SSL and other encryption, password protection, firewalls, internal restrictions and other security measures to help prevent unauthorized access to your personally identifiable information.

Although we take reasonable steps to safeguard information, we cannot be responsible for the acts of those who gain unauthorized access or abuse our Site, and we make no warranty, express, implied or otherwise, that we will prevent such access.

USER RIGHTS

You may request to:

- Receive confirmation as to whether or not Personal Information concerning you is being processed, and access your stored Personal Information, together with supplementary information;
- Receive a copy of Personal Information you directly volunteer to us in a structured, commonly used and machine-readable format;
- Request rectification of your Personal Information that is in our control;
- Request erasure of your Personal Information;
- Object to the processing of Personal Information by us;
- Request to restrict processing of your Personal Information by us

If you have any questions or comments, or if you want to update, delete, or change any Personal Information we hold, or you have a concern about the way in which we have handled any privacy matter, please contact our DPO by email info@ioscar.gr

MARKETING

We may use your Personal information for the purpose of providing you with promotional materials and newsletters, concerning the Company, which we believe may interest you.

These marketing materials / newsletters will include an opportunity to decline receiving further marketing offers from us. If you unsubscribe we will remove your email address from our marketing distribution list.

Please note that even if you have unsubscribed from receiving marketing emails from us, we may send you other types of important email communications. These may include announcements about the Company, or about your individual account.

COOKIES

We use cookies and other technologies on our Site. A “cookie” is a small piece of information that a website assigns to your device while you are viewing a website. Cookies are very helpful and can be used for various different purposes. These purposes include allowing you to navigate between pages efficiently, enable automatic activation of certain features, remembering your preferences and making the interaction between you and our Site quicker and easier. Cookies are also used to help ensure that the advertisements you see are relevant to you and your interests and to compile statistical data on your use of our Site.

You can disable cookies in your browser and delete all cookies currently stored on your computer. You can find out how to do this by modifying your browser’s preferences appropriately.

RETENTION

We will retain your Personal Information for as long as necessary to provide our Services, and as necessary to comply with our legal obligations, resolve disputes, and enforce our policies. Retention periods will be determined taking into account the type of information that is collected and the purpose for which it is collected, bearing in mind the requirements applicable to the situation and the need to destroy outdated, unused information at the earliest reasonable time. Under applicable regulations, we will keep records containing customer Personal Information, car rental agreements, communications and anything else as required by applicable laws and regulations.

SHARING INFORMATION

Acteon Car Rental may only share personal information with partners or suppliers in order for them to fulfill the Services you have ordered. These organizations will have access only to the information required to permit them to perform their obligations to us. We will only disclose your personally identifiable information if we reasonably believe we are required to do so by law, regulation or other government authority or to protect against fraud. We may transfer your personally identifiable information to a successor entity upon a merger, consolidation or other corporate reorganization in which Acteon Car Rental participates.

Such successor entity shall be bound by the terms and conditions of this privacy policy.

LINKS TO THIRD PARTY SITES

This Site may be linked to other web sites on the Internet which are not under the control of or maintained by ioscar.gr. Such links do not constitute an endorsement by Acteon Car Rental of those other web sites, the content displayed therein, or the persons or entities associated therewith. You acknowledge that Acteon Car Rental is providing these links to you only as a convenience, and you agree that Acteon Car Rental is not responsible for the content of such sites. Your use of these other linked web sites is subject to the respective terms of use and privacy policies located on the linked sites. We will not be responsible for the protection of any personal data which you provide to third party sites.

ONLINE PRIVACY POLICY ONLY

This privacy policy applies only to our online activities and is valid for visitors to our website and regarding information shared and/or collected there. This policy does not apply to any information collected off-line or via channels other than this website.

INTERNATIONAL PROCESSING OR TRANSFER

By visiting our Site, using our Service and/or providing us with data, you acknowledge and agree that some of your information (including Personal Information) may be transmitted to, processed, and maintained outside your resident jurisdiction, where the privacy laws may not be as protective as those in your jurisdiction. Specific information regarding transfer of data to/from the EEA (European Economic Area) and the US, as well as dispute procedures, is described below.

TRANSFER OF DATA OUTSIDE THE EEA AND PRIVACY SHIELD FRAMEWORKS

EU (European Union) data subjects should be aware that some data recipients may be located outside the EEA (European Economic Area). In such cases, according to the EU General Data Protection Regulation (679/2016 (“GDPR”)) we will transfer your data only to such countries as approved by the European Commission as providing adequate level of data protection, or enter into legal agreements ensuring an adequate level of data protection.

Transfer of data to US based recipients shall be done according to the EU-US Privacy Shield Framework and the Swiss-US Privacy Shield Framework as set forth by the US Department of Commerce regarding the collection, use, and retention of Personal Information from European Union member countries and Switzerland. Subject to the GDPR or any other applicable law or regulation, if there is any conflict between the policies in this privacy policy and the Privacy Shield Principles, the Privacy Shield Principles shall govern. To learn more about the Privacy Shield program please visit <https://www.privacyshield.gov>

CONSENT

By using our website, you hereby consent to our privacy policy and agree to its terms. This Privacy Policy was last updated on: June 25, 2021.